

COVID-19 UPDATE: Our practice is open under modified hours

To our Valued Customers,

The health and well-being of your pet is our top priority. As news of the coronavirus (COVID-19) in our community continues to develop, we are monitoring the situation closely.

At this time, we are open but are operating under modified business hours: **[9:00am - 4:00pm Monday thru Friday starting March 23rd - April 6th pending further developments]**

- The Belle Plaine Animal Hospital will be open and phones will be answered from 9am-4pm Monday thru Friday.
- **We will be seeing only sick and urgent appointments with a limited staff.**
- We will dispense medications and food as needed. If possible we ask that you call in advance with payment via credit card over the phone.
- Please follow the best practices to prevent COVID-19 as described below.

While the CDC and other health authorities have indicated that dogs, cats, and other domestic animals [are not considered at risk](#) for contracting COVID-19, we are taking extra precautions to ensure the health and safety of humans within our facilities— notably our clients and staff. Keeping our practice "hospital-clean" has always been a priority for us, and we continue to do so. Additionally, for the safety of our team and your family we are monitoring CDC recommendations and will continue to increase our attention to cleaning frequency and methods accordingly. We are happy to provide options for hand cleaning for both clients and team members, and we work closely with our staff to ensure that anyone who is not feeling well understands that we support them staying home. To our customers:

- If you are healthy with no signs of illness, please bring your animal to our hospital and practice social distancing including no physical touching, appropriate hand washing and keeping 6-10 feet of distance from others in the clinic.
- If your pet requires urgent care or has a medical emergency, and you are ill, please arrange for a trusted friend, neighbor, or healthy family member to transport your pet to our hospital. If you call ahead, we will gladly accommodate your representative and make appropriate arrangements.
- If you do not have a trusted friend, neighbor, or healthy family member to transport your pet, please call **[Belle Plaine Animal Hospital 952-873-8387]** when you arrive at our hospital and remain in your vehicle with your animal.

For more information and health guidance regarding COVID-19, please visit the [CDC](#) or [WHO](#) websites. For additional questions, please contact us at [\[askdrricci@gmail.com\]](mailto:askdrricci@gmail.com) or **952-873-8387**

Thank you for your patience and cooperation. We look forward to seeing you and your pet soon.

Your pet healthcare partners at **[Belle Plaine Animal Hospital]**